



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9

27 LITRE WAX MELTER

User Guide

Revision Date: 22/03/2023

Version: 1

Thank you for choosing our 27 Litre Wax Melter. The following user guide will provide you with the needed information to operate the appliance efficiently and safely. We suggest that you read this guide in its entirety prior to use.

IMPORTANT: PLEASE READ BEFORE OPERATION

Please read all information prior to use.

- This product is intended for household or similar use only. Do not use the appliance for any purpose other than its intended use.
- Always ensure tap is in off position (lever facing left) prior to operating your wax melter.
- Vessel Lid – please ensure lid is off when operating vessel.
- Do not allow children to play with the appliance.

CAUTION

- To prevent damage to the appliance, do not use alkaline agents when cleaning. Use a soft cloth and a mild detergent.
- If the power cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- Take care when handling the melter's metal surfaces while it is in use, as these will be hot to the touch.
- Unit must always be filled with wax when operating. Do not operate the melter when empty.



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9

TABLE OF CONTENTS:

1. Warning	page 3
2. Features of Your Wax Melter	page 5
3. Operating Instructions	page 6
• Temperature Settings	page 6
• Timing Settings	page 6
• Melting the Wax	page 7
• Unclogging the Tap	page 8
4. Care & Cleaning	page 9
• Cleaning the Vessel	page 9
• Cleaning the Exterior	page 9
5. Quality Assurance	page 10
6. Additional Information	page 11



1. WARNING

It is essential to exercise care when using an electrical appliance. Listed below are precautions which are essential for the safe use of the wax melter.

- Read carefully and save all the instructions provided with the appliance.
- Do not use an appliance for any purpose other than its intended use.
- Do not place the appliance on or near a hot gas flame, electric element or on a heated oven.
- Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- **CAUTION:** To prevent damage to the appliance to not use alkaline cleaning agents when cleaning, use a soft cloth and mild detergent.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been damaged in any manner. If cord is damaged, it must be replaced by the manufacturer, or its service agent in order to avoid a hazard.



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9

- Do not use near chemical plants, petrol stations, fuel storage, or similar places, where an electric discharge could cause fire.
- Children should be supervised to ensure they do not play with appliance
- The temperature of accessible surfaces may be high when the appliance is operating. Do not touch when the appliance is in use.
- Do not tamper with the appliance in any way. Should this product fail to operate properly, please contact CANDLEHAVEN.CA.
- Operate the appliance in areas with sufficient air circulation and avoid overheated areas, and keep away from explosive or highly flammable materials.
- Keep away from objects sensitive to magnetic fields, e.g. credit cards.
- This appliance is not water-resistant. Do not immerse the appliance in water or any other liquid.
- Do not use the appliance in areas with extreme temperatures. Keep away from direct sunlight and places with high humidity.
- Protect the device from dropping or being knocked around. This type of handling may cause physical damage to the surface and technical components inside.
- Dispose of used appliance according to guidelines and instructions for the safe disposal of this kind of waste.
- Vessel Lid – please ensure lid is off when operating vessel. If lid has been on the vessel during the heating process, please be careful when handling and lifting the hot lid as heat can result in burns.

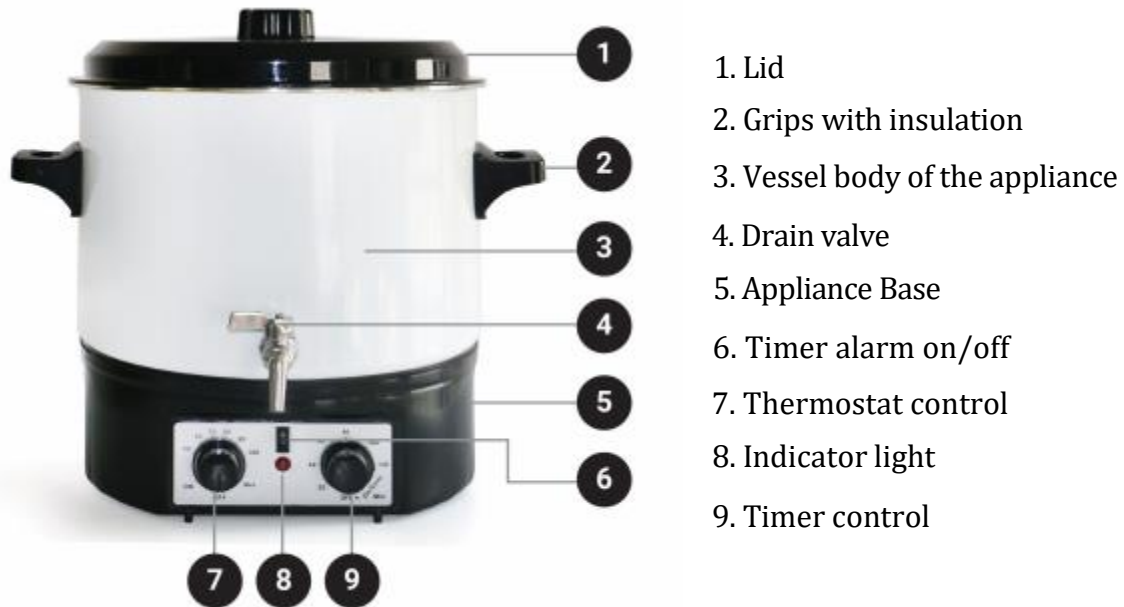
If you have any concerns regarding the performance and use of your appliance, please contact CANDLEHAVEN.CA.



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9

2. FEATURES OF YOUR WAX MELTER



All pictures shown are for illustration purpose only. Actual product may vary.

- Large 27 Litre capacity vessel with Lid
- Suitable for most waxes with melting temperatures 122°F-212°F (50°C -100°C).
- Stainless Steel Tap
- Heat range for thermostat between 122°F-212°F (50°C -100°C).
- 120V/50-60HZ, 1500W



3. OPERATING INSTRUCTIONS

IMPORTANT NOTES

- Appliances may have some marks from the manufacturing process.
- Do not move unit during operation.
- Do not touch the surface of the vessel during operation.
- Unit should not be operated without wax inside the vessel.
- Always place unit on a flat, strong base able to hold 36kg or more.
- Always ensure tap is in off position (lever facing left) prior to operating your Wax Melter.

3.1 TEMPERATURE SETTINGS

The appliance is equipped with a thermostat sensor that reads temperature from the bottom of the vessel. The thermostat can be set between 122°F-212°F (50°C -100°C). The temperature is kept within $\pm 41^{\circ}\text{F}$ (5°C).

When turning off the appliance, rotate the dial back to the OFF position.

3.2 TIMER SETTINGS

The adjustable can be set between 20-120 minutes. To set the timer, turn the button clockwise; to reduce timer, turn the button counter-clockwise.

To turn off the timer alarm, toggle the Timer Alarm Switch to the OFF position.



3.3 MELTING THE WAX

1. Plug appliance into the power source.
2. Unit must always be filled with wax when operating. Never operate when empty.
3. Ensure Stainless Steel Tap is in the OFF position (lever facing left).
4. Set thermostat dial to desired temperature. Unit will heat up to set temperature.
When the heating unit operates, the indicator light will illuminate.
5. Add wax – heat to required temperature.
6. To stabilise the temperature of the wax, ensure to stir occasionally.
7. Turn tap handle to ON position (forward) to release wax from unit.
8. To turn off appliance, turn the thermostat dial counter clockwise until it stops in the OFF position.

Please note, overheating may damage the original properties of the wax. Please ensure the lid is off when melting wax in vessel.

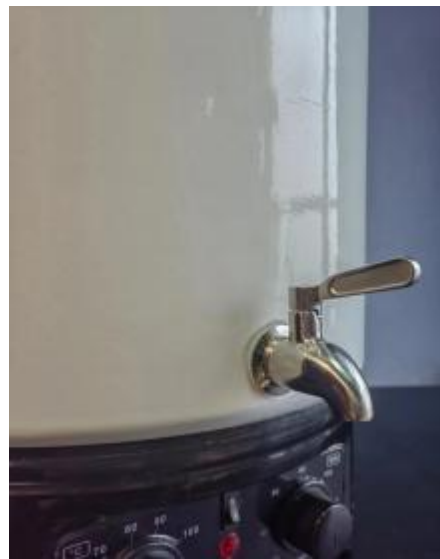


3.4 UNCLOGGING THE TAP

IMPORTANT! Please always ensure tap is in off position (lever facing left) prior to operating your wax melter.



OFF POSITION



ON POSITION

When turning the unit on after previous use, there may be residue of wax in the tap and the small pipe connected to the main unit. Residual wax should commonly loosen up whilst vessel is heating up.

Alternatively, you may opt to use the low heat of a heat gun to blow heat onto the tap and neck to loosen and liquify the wax. This will allow the flow of melted wax into your pouring pitcher.

Take care when handling the vessel and tap while it is in use, as they will be hot.



4. CARE & CLEANING

Take care when handling the vessel and any metal surfaces while it is in use, as these will be hot. Be careful when lifting the lid after heating, as residual heat can result in serious burns. Never place face over the vessel.

IMPORTANT:

- Before cleaning, turn off power and unplug from the power source.
- Always wait for the melter vessel and contents to cool down before cleaning the vessel.
- Never immerse in water.
- Never put cold water into the hot melter vessel.
- To prevent damage to the appliance do not use alkaline agents when cleaning. Use a soft cloth and mild detergent.

CLEANING THE VESSEL

1. When cooled, remove any excess particles.
2. When cooled, wash thoroughly in hot water and a non-abrasive detergent.
3. Remove stubborn spots with a plastic washing pad or sponge.

WARNING: Do not use steel wool or coarse scouring pads. These may damage the surface.

4. Rinse out in hot water to remove unseen particles.
5. Dry off with soft cloth.

CLEANING THE EXTERIOR

When cooled, wipe from outside with a damp cloth.



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9

5. QUALITY ASSURANCE

Before the appliance leaves the manufacturer, it is thoroughly checked and tested for quality control purposes. In the event of a malfunction, you may submit a claim to CANDLEHAVEN.CA for review. Please read through the user guide to ensure the appliance has been operated correctly and has not been damaged due to inappropriate use (e.g. button damaged by crushing or excessive force, broken control panel, damaged pieces caused by abuse such as dropping the appliance, etc.).

In no event will CANDLEHAVEN.CA be liable to the other for any type of incidental, special, exemplary, punitive, indirect or consequential damages, including, but not limited to, lost revenue, lost profits, rights or services, or interruption or loss of use of service or equipment, arising from the related product/s sold.



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9

6. ADDITIONAL INFORMATION

Need further help or information about your Wax Melter?
Contact us or visit our website at <https://candlehaven.ca>

CANDLEHAVEN.CA
509-199 Shaughnessy Blvd.,
North York, Ontario
Canada, M2J 1J9
<mailto:info@candlehaven.com>

-
- The information included in this user guide is based on the available data at the moment the document was issued. It is meant to be a description of safety requirements for the product and does not stand for a guarantee of its properties.
 - The user is responsible for taking all necessary steps leading to compliance with the local rules and legislation.



CANDLEHAVEN.CA

info@candlehaven.ca
199 Shaughnessy Blvd., Unit 509
Toronto, Canada M2J 1J9